

A photograph showing two men in a workshop. The man on the left is wearing a light blue long-sleeved shirt and dark overalls, looking upwards. The man on the right is wearing a light blue shirt and a brown blazer, also looking upwards. They are both wearing white gloves and appear to be inspecting the underside of a vehicle. The background is a blurred workshop environment.

ALPHABET

Alphabet Accident Management

Taking the hassle and stress out of managing accidents

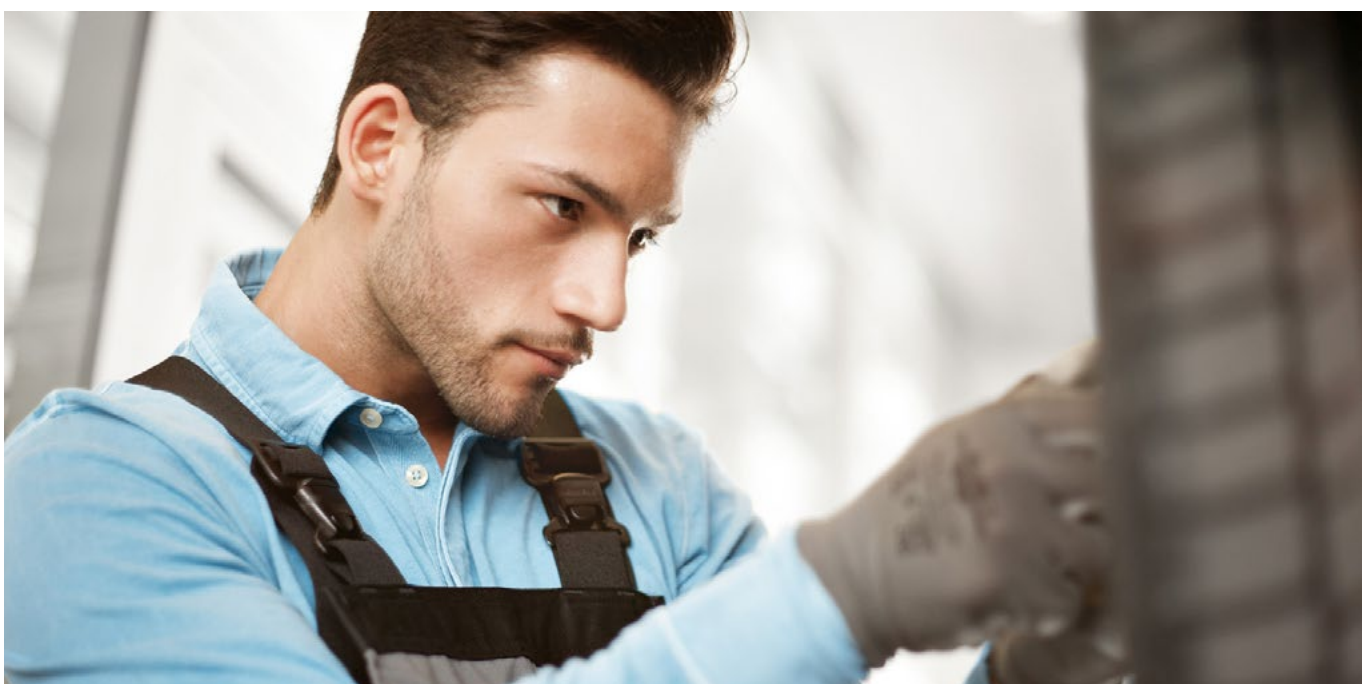


Let us take the strain anytime your vehicles are involved in an incident. We'll look after the substantial admin of both the claim and the repairs for you, saving you time and money.

With our Accident Service, dedicated repair specialists manage every aspect of every incident for you; from minimising downtime and repair costs to proactively seeking to recover uninsured losses.

Why add Accident Management?

- Reduces your admin time and costs
- Lowers your repair costs
- Minimises the time your vehicles are off the road
- Offers a full accident and claims service, including:
 - Centralised billing
 - Tailored incident management
 - Instant incident notifications
 - Easy access via our customer portal



Alphabet Accident Management – how it works at every step

You can add Accident Management to any new or existing lease. We can even manage non-Alphabet vehicles.

Either way we'll work to minimise the cost of repairs and claims, and take away the burden accidents place on your fleet's administration. There's no up-front charge to include the service in your contract, so you only pay if and when you use it.



24/7 driver support

Our accident helpline offers round-the-clock support and assistance to your drivers, including advising them at the scene of the incident, getting them back on the road, and arranging for the repair of damaged vehicles. We also speed up the claims process by sending out an electronic claims notification to all relevant points of contact.



Complete claims management

We go to great lengths to minimise the cost of any claims, downtime and repairs. Our complete claims management service includes everything from proactive uninsured loss recovery and coordinated risk management, to loss control, salvage management and vehicle disposal.



Our trusted repair network

Under our close supervision, a national network of approved repair centres (including excellent Electric Vehicle coverage) carries out cost and quality-controlled repairs. All repairers provide a courtesy car while your vehicle is off the road wherever possible.



In-depth analysis

We can provide you with a comprehensive analysis of your ongoing costs, enabling you to better manage risks and identify cost-saving opportunities.



Simple, centralised billing

Alphabet Accident Management is available as part of our funding and vehicle management services, and can be included in your fixed monthly payments – giving you the convenience of one single invoice for all funding, repairs, and claims.



Take the next step

Leave handling disruptive fleet accident repairs and claims to the experts. We have extensive experience in accident management and are always committed to resolving claims as quickly and efficiently as possible.

To find out more, get in touch today.

Call us on **0370 50 50 100**

or visit **www.alphabet.co.uk**

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